

Application Runs too Slowly or Opens to a Gray Screen

Issue

You log on to Persimmony and the application is running very slowly, or you log on and the display area in the middle of the application is a solid gray screen (Figure 1).

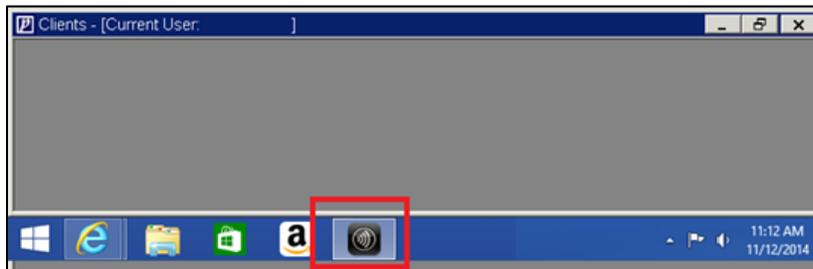


Figure 1: Gray Screen Indicating Slow Performance

Solution

You can sometimes solve this problem by modifying the Settings from Seamless to “1024x768.”

1. **Exit from Persimmony** and return to the logon screen.
2. Click on the **Settings** button as illustrated in Figure 2.



Figure 2: Persimmony Settings Button

3. **Change** the User Experience settings from Seamless to “1024x768” as shown in Figure 3.



Figure 3: Changing User Experience Settings

4. Select the **Save** button to save your changes.
5. **Restart** Persimmony.